

Local Government Charter

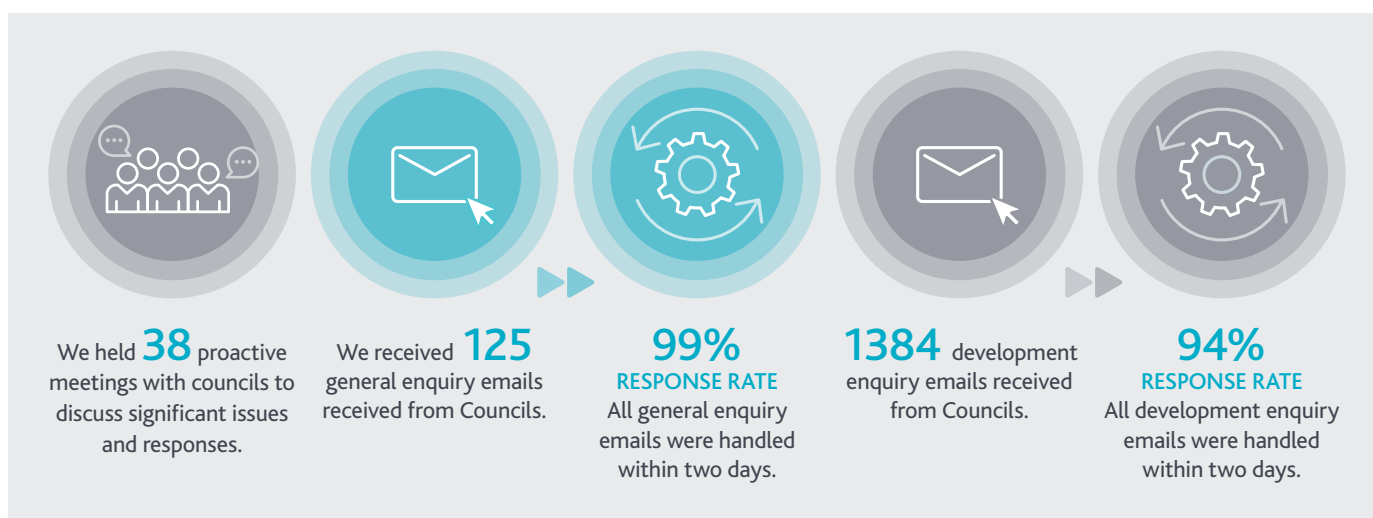
November 2017 Quarterly Progress Report

In our Local Government Charter, we are committed to report on our performance against our service standards and on progress against seven priority areas each quarter. This report provides an update for the period July to September 2017.



Melbourne Water Service Standards

Our Local Government Charter outlines a series of high level and detailed service standards. We are considering how to best capture and present reporting on our performance against these. In the interim, key measures concerning our relationship with Local Government are outlined below.



Local Government Charter Priority Areas

Our Local Government Charter identified seven priority areas we would specifically focus on to improve our relationships with, and services provided to, Local Government. An update on the progress of these priority areas for July to September 2017 is provided below.

Priority Area	Progress
1 Provide a schedule of planning activities and works programs and undertake an annual joint planning session with councils	We have continued to discuss our activities and future works at various strategic and operational meetings with individual councils. Maps developed with Melbourne Water's five year works programs are available on our website to provide a schedule of our major projects. A range of joint planning sessions are being held with councils.

Priority Area	Progress
<p>2 Clarify – together with Local Government and relevant agencies – roles and responsibilities in relation to the 60ha catchment boundary</p>	<p>The Department of Environment, Land, Water and Planning (DELWP) is leading a review of institutional arrangements for flood and drainage in metropolitan Melbourne. Melbourne Water and the Municipal Association of Victoria (MAV) are partners in this review, which is noted as Action 14a of the 2016 Victorian Flood Management Strategy, and action 18.1 in the 2015 Port Phillip and Westernport Region Flood Management Strategy.</p> <p>The aim of the review is to establish and formalise institutional arrangements for a range of flood, drainage and water related services. The review will ensure the industry can achieve optimum outcomes from our stormwater resource, whilst addressing key risks and ensuring efficient service delivery. MAV has formed a local government working group and is holding consultation workshops with councils. Melbourne Water and DELWP are participating in a number of internal and external consultation activities to inform the review.</p>
<p>3 Improve transparency and collaboration around flood mapping and mitigation programs and improve timeliness in completing and releasing flood mapping</p>	<p>Melbourne water has completed the first year of our mapping program under the 2015 Flood Management Strategy. We have worked to deliver collaborative mapping with Casey, Hume, Knox, Maroondah and Banyule City Councils. The new Flood Prioritisation Tools developed collaboratively with our local government steering group, are guiding our decision making and investments. Councils interested in mapping in the 2018/19 year should contact Wendy Smith at wendy.smith@melbournewater.com.au.</p>
<p>4 Improve transparency and consistency around our lease and license structure and processing with the development of an improved administration framework</p>	<p>Melbourne Water's Property Team has engaged the services of Brookfield Global Integrated Solutions (BGIS) to manage the Lease and Licence Portfolio. For new and existing leases and licenses the process will involve making contact with BGIS. The enquiry will then be referred to Melbourne Water's Property Team for confirmation of terms and conditions. This will provide a single point of contact for all land use enquiries to improve efficiency and make the process faster.</p>
<p>5 Improve coordination of maintenance activities with councils</p>	<p>Meetings have been held with Nillumbik, Monash, Manningham, Boroondara and Whitehorse City Councils to discuss maintenance issues, share work programs and opportunities for future collaboration.</p>
<p>6 Consulting with councils before key development decisions are made</p>	<p>Regular meetings are being held with City of Melton and City of Wyndham to discuss developments and changes in greenfield areas to ensure council and Melbourne Water are updated and able to make informed decisions.</p> <p>We are working with the City of Melbourne to ensure flood risk is being considered as part of the planning for key redevelopment areas such as the Arden-Macaulay and Fisherman's Bend urban renewal precincts. We've also been working with Maribyrnong City Council to ensure the building permit process adequately considers protecting new development from flooding and does not impact Melbourne Water's underground and waterway assets.</p>
<p>7 Work collaboratively with other agencies and councils to plan for sea level rise and climate change</p>	<p>Our Planning for Sea Level Rise Guidelines have been finalised and published online. Copies of the guidelines have been provided to the relevant coastal councils and stakeholders.</p>

Further Information and Enquiries

If you have any questions or feedback on this Quarterly Report, please contact Nicole Sutherland, Local Government Segment Manager at local.government@melbournewater.com.au or Phone 131 722. Thank you.