

Accessing water when your domestic and stock supply dries up

Many people rely on their own supplies of water for domestic and stock use. During extended periods of low rainfall, private water sources can dry up. If this happens, contact your local water corporation to help find an alternate water source, and to check what rules apply.

Access to water for domestic and stock purposes is a right under section 8 of the *Victorian Water Act 1989*.

When there is no water left in a property's domestic and stock dam, or when a domestic and stock bore has dried up, you may need to access an alternate source.

Your water corporation can help establish:

- if water is available locally
- where water is and how much is available
- what approvals you need
- whether buying water on the water market is an option, and how to purchase it.

Emergency standpipes

One of the most practical ways of accessing water for domestic and stock purposes are the emergency standpipe facilities located across Victoria.

These sites are managed by local councils or water corporations and are maintained to meet bulk water carting requirements. To find an emergency standpipe near you or for more information visit www.delwp.vic.gov.au/water/emergency-water-supply-points



Emergency Water Supply Point, Homebush Road, Wareek © DELWP

Accessing other water sources

Other water sources can include rivers, streams, an existing bore or an irrigation channel. However, under the Act you cannot cart or transport water from these sources without approval from your local water corporation.

So before you do anything, contact your local water corporation to discuss your options.



Coliban Water
1300 363 200
www.coliban.com.au



Goulburn Murray Water
1800 013 357
www.g-mwater.com.au



Grampians Wimmera Mallee Water
1300 659 961
www.gwmwater.org.au



Lower Murray Water
03 5051 3400
www.lmw.vic.gov.au



Melbourne Water
131 722
www.melbournewater.com.au



Managing Water. Serving Communities.

Southern Rural Water
1300 139 510
www.srw.com.au

For more information, visit www.delwp.vic.gov.au, telephone DELWP Customer Service Centre on 136186 or via the National Relay Service on 133 677, or email customer.service@delwp.vic.gov.au.



Environment,
Land, Water
and Planning