

Melbourne Water Consultancy Expenditure 2019-20

Detailed information on Consultancies: 2019-20

Consultant	Purpose of consultancy	Start Date	End Date	\$000 Total approved project fee (excl. GST)	\$000 Expenditure 2019-20 (excl. GST)	\$000 Future expenditure (excl. GST)
NATURAL DECISIONS PTY LTD	Provision of services utilising health based targets to develop a system-wide catchment management optimisation program.	21/03/2018	11/09/2019	349	29	nil
GHD PTY LTD	Delivering a risk and resilience assessment and option analysis for Upper Yarra Townships, Healesville and Yarra Glen townships water supply systems. The study is to consider wider context of options that will address the short-term and long term existing and future challenges.	23/04/2019	23/01/2020	141	71	nil
DELOITTE CONSULTING PTY LTD	Developing journey maps for Melbourne Water's water & sewerage core services. Objectives include understanding the "service" journey from customer's perspective, mapping end to end experience of a customer across range of interactions (strategic, relational, operational) and identifying what's working well and opportunities for improvements.	30/04/2019	18/12/2019	195	100	nil
DELOITTE CONSULTING PTY LTD	Develop a Customer Satisfaction (CSAT) by Service framework which is a methodology that can be applied across the business to capture and benchmark customer satisfaction scores by our core services and sub-services.	1/06/2020	30/06/2020	50	50	nil
GHD PTY LTD	Deliver engineering solutions for reducing salt level in recycled water being supplied from Western Treatment Plant to southern rural water and providing high level costings for these different options.	15/05/2019	30/06/2020	44	44	nil

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GHD PTY LTD	Design and delivery of a 3-year Customer Insights Program roadmap and associated initiatives. The programs aim to improve the service offering to the business of insights that are useful and can be used to create action plans.	3/02/2020	20/03/2020	55	55	nil
ALLUVIUM CONSULTING AUSTRALIA PTY LTD	Delivering a recreation investment options report to improve recreational facilities along the Maribyrnong River, Moonee Ponds Creek and Werribee River. The findings will help guide future investment to achieve improved social outcomes in the region, in a manner that is environmentally sustainable.	31/07/2019	31/08/2020	41	41	1
GHD PTY LTD	The project investigated the feasibility of a recycle water main loop from Eastern Treatment Plant. Melbourne Water undertook a best practice review, investigate the preliminary infrastructure requirement and undertook a risk assessment of a pipeline running along a transport corridor.	29/10/2019	24/02/2020	88	88	nil
WISER ANALYSIS PTY LTD	Provision of expert advice for Waterways and Drainage Implementation Plan.	1/07/2019	30/11/2020	20	20	nil
GHD PTY LTD	Develop concept designs for a potential fishway to enable fish passage past the Werribee Diversion weir.	29/08/2019	13/05/2020	37	37	nil
WHERE TO RESEARCH BASED CONSULTING	Provide expert advice in Melbourne Water's diversity strategy refresh including collaboration with the diversity and inclusion team on the analysis and reporting of findings, recommendations and drafting of the new strategy.	10/01/2020	30/04/2020	23	23	nil

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GHD PTY LTD	Delivery of a siting assessment of a new weather station at Melbourne Water's Western Treatment Plant (WTP). A high level site options development will be undertaken to refine the preferred location options for meteorological station, including identification of the advantages and disadvantages of options in relation to achieving the option requirements as identified by Melbourne Water.	27/01/2020	13/03/2020	23	23	nil
ALLUVIUM CONSULTING AUSTRALIA PTY LTD	Investigate Yarra Valley Township stormwater quality improvement. Feasible options and assessing them against performance objectives. This will help mitigate the impacts of urbanisation on waterways with high ecological and amenity values.	17/02/2020	31/08/2020	46	41	5
KELIMA PTY LTD (AS TRUSTEE FOR KELIMA TRUST)	Development of Operational Technology (OT) specific hardening documents, development of vulnerability management and development of patch management procedures.	10/12/2019	7/06/2020	28	28	nil
LOGICAMMS AUSTRALIA PTY LTD	Development of the automation technology blueprint, feasible practical plan and architecture to determine granularity of investment and support/schedule to achieve the objectives, and enablement goals for the next 5 years.	6/09/2019	25/10/2019	81	81	nil
CH2M-BECA LIMITED	Develop options for a food waste anaerobic digestion facility capable of receiving and processing up to 90,000 tonnes per year from food waste from pre-consumer (food manufacturing & retail) and post-consumer organic waste (catering, café, food courts etc.). The engagement to provide capital and operating cost estimates.	12/12/2019	31/08/2020	219	131	88
WISER ANALYSIS PTY LTD	Development of exemplar narrative for waterways & drainage investment plan.	25/11/2019	4/03/2020	22	22	nil

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ALLUVIUM CONSULTING AUSTRALIA PTY LTD	Provision of a vegetation management technique options analysis.	1/09/2019	31/03/2020	53	53	nil
INFOCENTRIC PTY LTD	Development and delivery of key work streams of the Melbourne Water Information Management Strategy and Implementation Plan.	5/12/2019	30/06/2020	354	354	nil
WHITE WATER CONSULTANCY	Development of an organisational position on Caretaker of Waterway Amenity	27/04/2020	30/06/2020	27	27	nil
ARETE SUSTAINABILITY	Provision of assessment and advice of better ecological footprint and sustainable development work	17/04/2020	30/06/2020	43	43	nil
PITCHER PARTNERS	Provision of technical advice on new accounting standards that affect the accounting recognition of developer contributed assets for Melbourne Water.	1/07/2019	23/08/2019	2	2	nil
ADVISIAN PTY LTD	Provision of advice on the development of an asset classification structure and how it supports financial management of assets.	15/07/2020	20/12/2019	5	5	nil
SEED ADVISORY PTY LTD	Provision of energy demand response advice.	10/01/2020	10/01/2020	1	1	nil
D GEN PARTNERS	Provision of advice on scope for IT teams to ensure the provision of optimum value to our business and customers.	1/06/2020	31/08/2020	26	6	20